



DATATECH
AUSTRALIA PTY LTD

Data, Communications,
Security & Electrical Specialists

www.datatechaustralia.com.au

AN AUSTRALIAN OWNED COMPANY



A Member of the ARA Group
www.aragroup.com.au



Datatech Australia is a provider of integrated communications, data cabling, security, electrical and data centre infrastructure to the Australian IT industry.

Datatech has more than 30 years experience in delivering innovative and practical networking solutions. Datatech delivers data, communications, security and electrical services Australia-wide, across a range of markets including commercial, financial, education, health, retail, mining and federal and state governments.

Datatech Australia has been providing data and communication services since 1975.

Datatech has a team of engineers, system designers and electrical and security technicians, offering customers a multi-disciplined installation service.

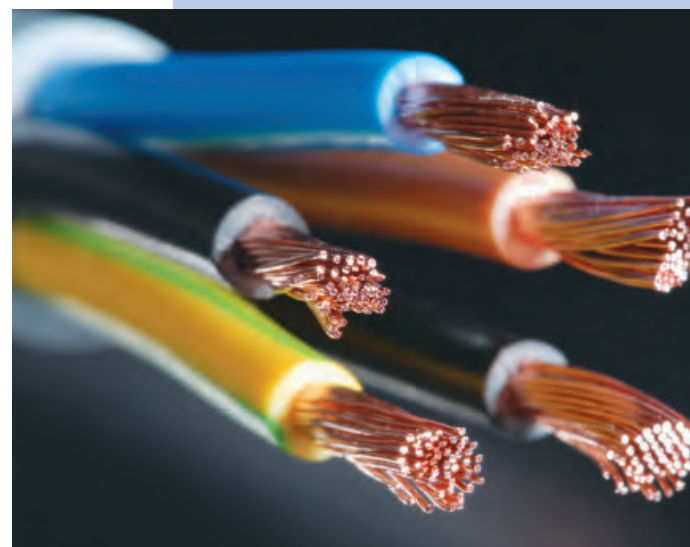
History

Datatech has been providing data and communications services since 1975. In November 2001, Datatech was acquired by the ARA Group of companies.

ARA is a group of Australian-owned building and infrastructure services and specialised building products companies. The ARA Group was formed through merging a number of strategically aligned companies, offering a broad range of complementary solutions and products. Each ARA business has a long history, and has been operating successfully and independently across a diverse range of industry sectors.

The ARA Group has specialist capabilities in the following areas:

- Data and Communications
- Automation Systems
- Air Conditioning
- Electrical Engineers and Contractors
- Electrical Infrastructure Services
- Fire Protection Services
- Parking Guidance Systems
- Property Services / Facilities Management
- Security
- Specialist Doors, Windows, Shutters and Grilles



Our Services

Datatech offers customers a wide range of services. These include:

Communications

- Structured cabling, from Category 5 enhanced through to Cat-7A, plus singlemode and multimode optical fibre cabling.
- Certification of Datatech Australia installed systems.
- Network devices, switches, routers.
- Telephone systems (including IP telephony).
- Wireless systems.
- MATV & SMATV entertainment systems.
- Public address.
- Energy management and environmental systems.

Data Centres

- Design and construction services.
- Access floor design, supply and installation.
- Power support equipment – UPS and stand-by generators.
- Computer environment design & construct services - temperature and humidity monitoring.
- Air conditioning.
- Fire protection and detection.
- Data Centre maintenance and support services.

Electrical

- Electrical design and engineering services.
- Electrical installations, including power and lighting.
- Projects – turnkey installations comprising of communications, data, electrical and security.
- Sustainable energy systems.
- Electrical power support systems.
- Electrical system audits and maintenance.

Security

- Integrated security solutions.
- Wireless security systems.
- Access control systems.
- CCTV surveillance systems.
- Security maintenance solutions.
- Security system auditing and review.

Project Management

- Business case development .
- Program management.
- Project office support.

Cabling & Network Installations

- Datatech can design your network upgrade. All systems are installed and certified to provide extended application systems warranties from the manufacturer.
- The Datatech team is fully trained in all cabling installation methods.

Service & Maintenance

- Mobile service teams provide communications, electrical support and on-call emergency maintenance and repairs 24 hours per day, 7 days per week.
- Maintenance Agreements tailored to cover the cost of all spare parts, replacement and labour, allowing customers to budget for annual maintenance.





Data Equipment & Products

- Datatech utilises high quality and reliable brand products in all communications solutions.
- Datatech has a strong commitment to the telecommunications industry and is an endorsed installer for a number of manufacturers including: SYSTIMAX Solutions®, AMP Netconnect, Siemon, ADC-Krone, Panduit, Molex, Clipsal and APC by Schneider Electric.

Guarantees

Communications cabling projects which have been installed by Datatech, may have extended manufacturer application warranties ranging from 15-25 years.



ARA GROUP ASSET MANAGEMENT SERVICES

Asset Management Services (AMS) is a division of the ARA Group, established to assist individual group companies and their customers with the management of their maintenance and service operations. AMS provides the following services:

- **Asset Management** - Asset auditing, barcoding and tracking using a PDA that provides fast, accurate and consistent results for any asset and data collection requirements.
- **Maintenance Management** - Planned and reactive maintenance works automatically scheduled and recorded against individual assets using the PDA with in-built barcode scanner.
- **Helpdesk Management** - Service calls logged and individually tracked through to completion against the client's Service Level Agreement. Comprehensive incident tracking tools and automated escalation ensure prompt and accurate service delivery.

ARA Integrated Maintenance Services (AIMS)

AIMS is the core of our service delivery. Purpose built for the task, AIMS is a comprehensive and advanced, web-based asset and maintenance management tool, providing immediate feedback on work performed as technicians link wirelessly from the field.

Customer Web Portal

Clients are provided total visibility of all assets and maintenance activities through a secure, real-time web portal available via the internet anywhere, anytime.

Our Customers

Datatech takes pride in developing long-term business relationships with its clients. Datatech's success has been built by constantly meeting customers' key business objectives and exceeding customer expectations. Datatech's in-depth industry knowledge, account management processes and high delivery standards ensure customers always receive efficient and consistent service.

Datatech's valued customers include:

- Australian Bureau of Statistics
- Australian Red Cross
- Bond University
- BP Australia
- Bridgestone
- Catholic Education Office
- Grenda Transit Management
- Iluka
- Origin Energy
- Macquarie Bank
- Macquarie University
- Mater Hospital
- Oz Minerals
- South Eastern Sydney & Illawarra Area Health
- Sydney Adventist Hospital
- Target
- Tyco Water
- University of Western Sydney
- Woolworths



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